

Resource Contact Information

The San Jacinto Regional Watershed Master Drainage Plan (SJMDP) aims to develop approaches to enhance public information about the projects and services represented here today. The supplemental contact information and resources provided in this handout are intended to address related disaster and recovery efforts and help provide you with the assistance you need.

General Information for all Counties

To register and apply for assistance, call FEMA at **1-800-621-3362** (1-800-462-7585 for hearing impaired) or visit **www.disasterassistance.gov**.

Call Center hours are 7:00 AM to 10:00 PM Central Standard Time (CST).

To register for grants to help pay for temporary housing, home repairs and other serious disaster-related expenses not met by insurance or other assistance programs, visit **DisasterAssistance.gov**.

Disaster Loan Information: **<https://disasterloan.sba.gov/ela/>** Phone: **800-659-2955** (800-877-8339 for hearing impaired)

Harris County Flood Control District

Home Buyout Program: **713-684-4020**

Residents are encouraged to report bayou and creek blockages to the Harris County Flood Control District's Citizen Service Center at **www.hcfd.org/contact-us/citizen-service-center**, or by calling **713-684-4197**.

Interactive maps are publicly accessible online at **www.harriscountyfemt.org**.

To learn more about the different types of flooding in Harris County, visit **www.hcfd.org**.

Harris County

Harris County Clerk's Office:

201 Caroline Street 3rd Floor, Houston, TX 77002

Phone: **713.274.8600**

Harris County Emergency Management:

6922 Old Katy Rd, Houston, TX 77204;

Phone: **713-274-8600**, Web: **www.cclerk.hctx.net**

Report Flooding

Harris County Recovery Network: **harrisrecovery.org**

Montgomery and Liberty Counties

Office of Homeland Security and Emergency Management:

9472 Airport Rd., Conroe, TX 77303; Phone: **936-523-3900**, Web: **<https://mcoem.houst.one/>**

Assistance in cleaning flooded areas, cutting up trees, or moving cut trees:

www.Mc-Cares.net



City of Houston

City of Houston Housing and Community Development Department:
2100 Travis Street, 9th floor, Houston, TX 77002; Phone: **832-393-0550**,
Web: <https://recovery.houstontx.gov/>
Office of Emergency Management: 5320 N Shepherd Drive Houston, Texas 77091; Phone: **713-884-4500**,
Web: <https://recovery.houstontx.gov/>
Houston Emergency Site: houstonemergency.org
Houston Emergency Center: <https://www.houstontx.gov/hec/> Phone: **832-393-2766**
Houston Food Bank: 535 Portwall St. Houston, TX 77029; Phone: **713-223-3700**;
Web: <https://www.houstonfoodbank.org/>
City of Houston Switchboard: **713-837-0311**
Disaster Recovery Permit Hotline: **713-274-3880**
Residential Storm Debris Removal: Dial **311**

National Weather Service – Houston/Galveston Weather Forecast Office

National Oceanic and Atmospheric Administration (NOAA):
1353 FM 646, Ste. 202, Dickinson, TX 77539
Phone: **281-337-5074**,
Web: www.weather.gov/hgx/

American Red Cross – Houston Chapter

Disaster Services: **1-866-526-8300** (choose option 3)

Crisis Counseling

Disaster Distress Helpline: **1-800-985-5990** or text "TalkWithUs" to 66746

Report Price-Gouging

Attorney General's Consumer Protection Toll-Free Hotline: **1-800-621-0508** or
email: consumeremergency@oag.texas.gov